



TURF CARE
Helping your business grow.



Parts and Accessories Counter Associate

About Us

Join the Turf Care family and discover an engaging work culture, with an award-winning organization where you can learn and grow to your full potential.

Turf Care's foundation and success has been built on strong relationships and the talent, knowledge, and quality of our team. We are committed to the support and growth of our employees and fostering a culture that offers challenging, stimulating and rewarding opportunities.

For 50 years, Turf Care Products Canada, a privately owned company, has been a leading distributor of best-in-class equipment, irrigation products, and service to golf courses, municipalities, and landscapers. Turf Care is proud to have been named one of **Canada's Best Managed Companies for four consecutive years, achieving Gold Standard recognition**. Learn more about us at www.turfcare.ca.

About the Opportunity

Join our growing team at Turf Care, a leader in golf course maintenance solutions. We support golf courses in maintaining championship-level conditions through advanced irrigation systems and industry-leading commercial products. Our commitment to quality, innovation, and customer service has made us a key partner within the golf industry.

We are seeking a motivated and enthusiastic individual to join our team, to start as soon as possible. Based out of our St. Mary's location and reporting to the Vice President, Golf Cars, this role is responsible for overseeing the day-to-day operations of the Parts Counter, managing inventory, and supporting both internal teams and external customers.

This is a hands-on positions ideal for someone who thrives in a fast-paced environment, has strong organizational skills, and is passionate about delivering excellent customer service.

Why Join Turf Care:

- Competitive compensation package with a base salary, along with a company performance bonus.
- Comprehensive benefits package, including health and dental insurance, a Health Care Spending Account, RSP matching, a Health and Wellness Reimbursement program and paid time off.
- Ongoing training and professional development opportunities to enhance your skills and advance your career.
- A supportive and collaborative work environment where your contributions are valued and recognized.

Key Responsibilities

- Oversee daily Parts Counter operations, including balancing reports, tendering, closing the Moneris machine, and maintaining bin locations
- Provide exceptional service to both internal and external customers
- Enter, pick, and pack customer orders accurately and efficiently



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**BEST
MANAGED
COMPANIES**

- Participate in the telephone queue and respond to customer inquiries
- Manage and order parts inventory as required
- Monitor inventory levels against targets and report any variances
- Perform regular cycle counts and validate inventory in accordance with company guidelines
- Collaborate with Sales, Accounting, and Inventory Control on stock and cost adjustments
- Identify and implement solutions for obsolete or excess inventory
- Coordinate warehouse stock transfers and customer transfers at the counter
- Maintain product knowledge to support customer needs and sales objectives
- Adhere to company credit guidelines and operational procedures
- Foster a positive, team-oriented work environment

What We're Looking For

- Previous experience in parts, inventory, or warehouse operations (equipment, automotive, or similar industry considered an asset)
- Strong organizational and time management skills
- Excellent customer service and communication abilities
- Comfortable working with inventory systems and reporting
- Ability to multitask and work in a fast-paced environment
- Team player with a proactive and problem-solving mindset

Turf Care Products Canada Limited is committed to providing a barrier-free work environment in concert with the Accessibility for Ontarians with Disabilities Act and the Ontario Human Rights Code. As such, Turf Care Products Canada Limited will make accommodations available to applicants with disabilities upon request during the recruitment process.